

Part 1

Questions 1 to 7

You will hear people talking in seven different situations. For questions 1 to 7, choose the correct answer (A, B, or C).

You will hear each recording twice. Answer all the questions.

1 What should customers do if they wish to return an item purchased?

- A Do not remove the price tag
- B Do not try the clothes on
- C Buy discounted items

2 According to the text, what should you do if you are in a crowd?

- A Do not touch anyone.
- B Keep your bags safe.
- C Cover your whole face.

3 Which position is Anna trying to fill at the Career Fair?

- A A retail shop promoter
- B A teaching assistant
- C A hotel receptionist

4 According to the text, why are products placed at eye level?

- A To advertise the product of the week
- B To promote a new range of products
- C To make it easier for customers to see other products

5 What is the main responsibility of mystery shoppers?

- A To watch how promoters work
- B To interview users about a product
- C To give feedback for business improvement

6 In order to produce the shoes, they were first

- A crushed
- B washed
- C coloured

7 From the text, we can conclude that the fashion designer

- A is into the latest trends
- B does not dress outrageously
- C designs outfits for ladies of leisure

PART 2

Questions 8 to 15

You will hear a music fan talking about the success of his favourite pop band. For answer (A, B, or C). For questions 8 – 15, circle the correct answers (A, B or C)

You will hear the recording twice. Answer all the questions.

8. Which of these is not the quality Bang Si-Hyuk wants in his new boy band?

- A humility
- B sincerity
- C perfection

9. How many years did it take for Bang to finally form BTS?

- A two
- B three
- C seven

10. *BTS was named Bangtan Sonyeondan* so that the members will:

- A take criticism well
- B not get stressed easily
- C fulfil others' demands

11. What made Bang Si-Hyuk interested in Rap Monster?

- A His intelligence
- B His rap performance
- C His ability to speak English.

12. BTS gave a speech at the United Nations General Assembly **mainly** to:

- A share their struggles in dealing with a pandemic
- B advise people not to lose hope during a health crisis
- C give viewers tips on how to deal with the pandemic

13. What motivated BTS A.R.M.Y fans to donate as much money as BTS for the American campaign?

- A A sense of responsibility
- B A strong devotion to the band
- C An agreement with their action

14. The fact that BTS A.R.M.Y was able to match BTS' donations proves that:

- A the fans are deeply touched.
- B the fans are very united.
- C the fans are filthy rich.

15. What is BTS A.R.M.Y. fans' hope for the future?

- A To perform at the Grammys
- B To be nominated at the Grammys
- C To receive an award at the Grammy

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Questions 16 to 20

You will hear five short extracts in which teenagers are talking about their preferences when they travel. For questions 16 to 20, choose from the list (A to G) what each speaker says. Use the letters only once. There are two extra letters which you do not need to use.

You will hear the recording twice Answer all the questions.

- A Traveling in a small-organised tour is more convenient and safer for me.
- B I enjoy doing my own research before travelling and exploring hidden gems.
- C For me, travelling is all about good food and spending quality time with the family.
- D I enjoy less popular nature destinations and like to be where the local people are.
- E My travel destinations must offer experiences that give me an adrenaline rush for thrill-seekers like myself.
- F I love taking photographs of skyscrapers, so I enjoy extreme sports in big cities.
- G Travelling allows me to learn more about the history and culture of the people.

Speaker 1	16	
Speaker 2	17	
Speaker 3	18	
Speaker 4	19	
Speaker 5	20	

Part 4

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Questions 21 to 30

You will hear a budding artist. Jamsan, talking about his experience as an illustrator for interesting yet violent fairy tale books in the famous K-drama, "It's Okay to Not Be Okay". For questions 21 to 30, fill in the missing information in each numbered space. Use **NO MORE THAN ONE WORD** for each space.

You will hear the interview twice. Answer all the questions.

Jamsan

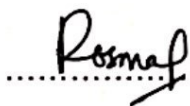
After completing his education at an arts school, Jamsan who wanted to become a (21) _____ applied to Kongju National University to study cartoon illustration and animation. He (22) _____ his job as an art director to become a concept artist. He was very (23) _____ when he gained 48 thousand followers because of the drama *It's Okay To Not Be Okay*. Since he loved drawing zombies and dark fairy tales, Jamsan requested to be the illustrator for the drama. He was thrilled when the producer (24) _____ to it. However, he had to work extra hard as the illustrations played a (25) _____ role in *It's Okay To Not Be Okay*. It was challenging too as Jamsan had to understand the storyline to produce the desired (26) _____. The fairy tales in the earlier series were (27) _____, but the final one was bright and vibrant. By strong public demand, the tales were (28) _____ by the production company and became bestsellers. Jamsan beamed with pride when he was thanked for creating job (29) _____ to other artists by making people know more about dark fairy

tales. He hopes his next fairy tale would be completed soon. He also hopes that his international fans will also (30) _____ the amazing talents of other Korean artists.

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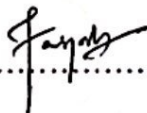
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